

“Our mission is to help our customers serve their customers better using I.T.”

CASE STUDY

QLIKVIEW SIMPLIFIES REPORTING FOR KILMARNOCK COLLEGE

Over 50 years old Kilmarnock College offers a wide range of full time courses in both further and higher education as well as evening classes, part time, open and distance learning.

The College operates with 270 F.T.E. employees covering Curriculum and Service Areas. During academic year 2009-10 there were approximately 2,000 full-time students and 5,000 part-time students. The annual budget for the College in this period was approximately £15 million.

Kilmarnock College has undergone a period of significant change over the last two years. The College identified a need to improve its access to management data in order to make better informed strategic decisions and improve efficiency across the organisation. After a review of its existing business information systems Castle Computer Services was chosen to implement its QlikView solution

David Swan, MIS/ICT Manager at Kilmarnock College, said:

“We wanted a solution that would provide real time information in a format that was easy to understand as well as being quick and simple to access. There are a number of complex areas of statutory reporting that have an impact on funding and it’s vitally important that Managers can access information and identify trends as they are

happening so that any necessary actions can be taken.”

“Castle worked closely with us to ensure that the move to QlikView was smooth and all of the required data sets were included. The time invested up front is now paying dividends for us because we have a system that meets our needs.

“The most immediate impact of using QlikView is its speed and simplicity in providing essential information, even when drilling down into detailed reports and subsets. Before, we would run a number of reports for specific requirements whereas now the information is always available and we can access the more detailed information with a simple click.”

“The system interface is really user friendly and displays information in a graphical form that is easily understood. Managers now have instant access to up-to-date information, which they can interrogate without having to raise requests for further reports.”

George Strathie, Software and Services Director, Castle Computer Services, said:

“The simplicity and ease of use that comes with QlikView belies the incredible power that lies behind its user interface. It takes complex data and turns it into simple reports and analyses that help shape important strategic business decisions.”

Need to improve efficiency across the organisation

Access of detailed information with a simple click

User friendly interface & instant access to up-to-date info for interrogation

“We have a system that meets our needs”

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